



# AISH

An overview of AISH guidelines

Presented by  
Voice of Albertans with Disabilities



# AISH Benefits

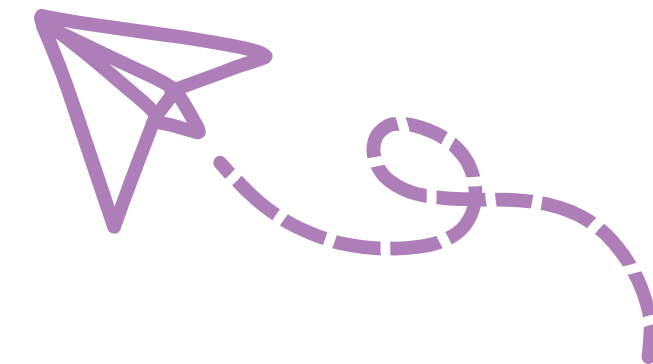
- provides financial and health benefits to eligible adults with a permanent medical condition that prevents them from earning a living.



# If eligible, you may receive:



- a monthly living allowance – money to pay for living cost:
  - food, rent, utilities
- a monthly child benefit – money to assist with raising dependent children
- health benefits – assistance to cover health needs for your family
- personal benefits – money over and above living allowance for specific needs such as a special diet or assistance in an emergency

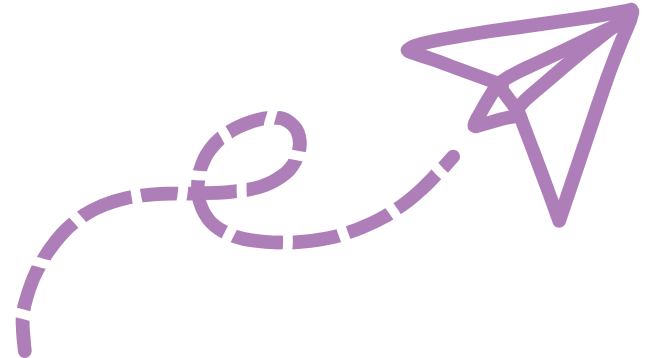




## Living Allowance

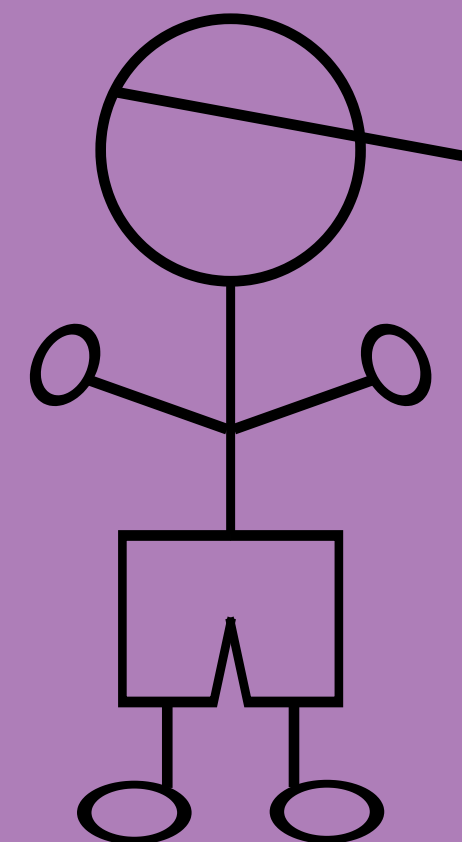
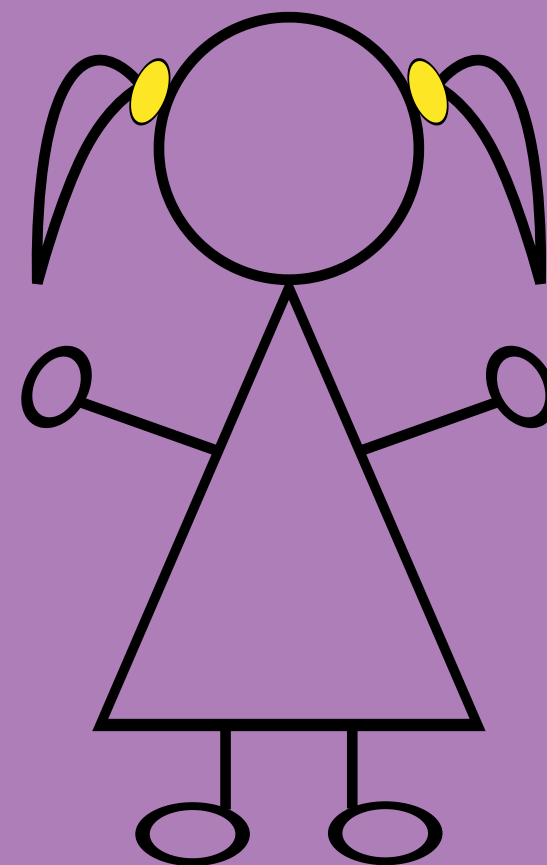
**Standard living allowance:** monthly benefit provided to those who rent or own a home, apartment or condo, live with family, live in a private group home or are homeless. The amount you get depends on other income you and your spouse have.

**Modified living allowance:** monthly benefit for individuals in an approved nursing home, auxiliary hospital, or designated supportive living facility. The amount you get depends on other income you and your spouse have. This includes a personal allowance paid to you and an accommodation amount paid directly to the facility.



# Child Benefit

you may receive a monthly child benefit for your dependent children.





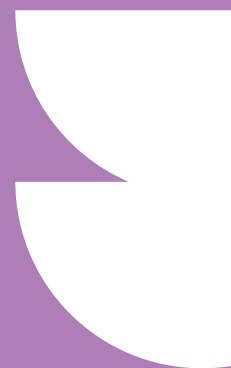
## Core Benefits

Living Allowance  
Child Benefit

\$1787.00

\$212 first child

\$106 each additional child



# Health Benefits

- 
- 
- You will be issued an AISH Health Benefits Card for:
    - pharmacists
    - dentists
    - accessing other health benefit providers

If you are planning on traveling outside Alberta, you:

- will continue to be covered by Alberta Health Care Insurance Plan
- will not be covered or reimbursed for any of the health benefits AISH provides outside of Alberta
- can talk with your AISH worker to arrange for extra supply of prescriptions if you will be away for an extended period of time

If you need a drug or service AISH does not cover, talk to your AISH worker about how to request it through the Health Benefits Exception process



# Health benefits you may get

- Prescription drugs
- Diabetic Supplies
  - test strips, lancing devices, glucose calibration solution, infusion sets, insulin cartridges/reservoirs, insulin pen needles, insulin syringes
- Optical
- Dental Services
  - check ups, cleaning teeth, x-rays, fillings, removing teeth, dentures, other dental services
- Emergency Ambulance
- AADL





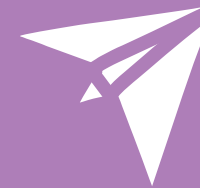
# Personal Benefits

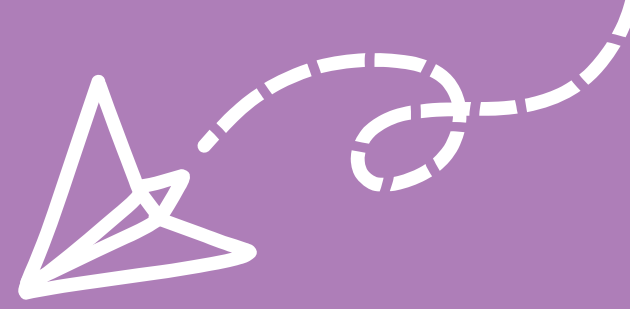
These benefits cover specific needs over and above monthly living allowances. Some personal benefits will need to be repaid.

Talk to your AISH worker to find out more about AISH personal benefits or if you need help with an expense not normally covered by AISH. Eligibility is determined on a case-by-case basis. Talk to your worker to understand how they might apply to you and what rates you may be eligible for.

To be eligible, you must:

- have no more than \$5000 in non exempt assets - cash, investments, bonds or be in a situation of financial hardship
- demonstrate a need for the benefit
- not be eligible under any other program or source and
- meet the specific requirement for each personal benefit.

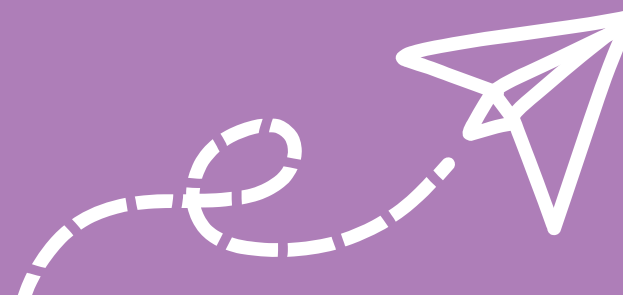




# Eligibility

You must meet age, residency, medical and financial eligibility criteria to be approved for AISH.

You must continue to meet the requirements for the period of time you are receiving AISH allowance and benefits.



# Age and Residency Criteria

You must be 18 years of age or older and not eligible to receive OAS. You must live in Alberta and be a Canadian Citizen or permanent resident. You cannot live in a correctional facility or a mental health facility.

## Medical Criteria

Your medical condition must be severe or permanent. It must be the main factor in limiting your ability to earn a living, not other factors such as education. AISH also looks at remedial therapies that are available to help improve your ability to earn a living

- medical treatments, therapy, rehabilitation and vocational training.

## Financial Criteria

AISH looks at income and assets you and your spouse have

- you and your spouse must apply for all other income you may be eligible for – CPPD, EI or WCB
- cannot have assets over what AISH program allows
- you can work and be eligible for AISH – clients are encouraged to work as much as they are able



# Medical Eligibility Criteria

To be medically eligible your application and medical information must show you have a 'severe handicap'.

- section 5 of Part B medical form must be marked as major somewhere with details.

You must meet three eligibility criteria:

1. your mental and/or physical functioning is impaired
2. this impairment substantially limits your ability to earn a living and
3. this impairment is likely permanent, because no therapies are available to improve your ability to earn a living

You are also expected to:

1. look for, accept or maintain reasonable employment
2. make use of suitable training or rehabilitation

You may need to show medical eligibility again at a later date.



# AISH Eligibility Criteria

AISH looks at the income you and your spouse have when considering financial eligibility, typically what is reported on your income tax.

While you must report all sources of household income, (AISH does not consider dependent children's income), some income types are exempt, others are partially exempt and some income is not exempt (this amount is subtracted from your living allowance).

Your personal situation determines if you get the full monthly allowance or a reduced payment.



# Exempt Income – not counted

- cash gifts
- income tax refunds
- child support agreement
- a spouse's AISH or AB Seniors and Housing ministry
- RDSP payments
- RRSP payments
- funding for education at a school/educational institute
  - scholarship, burasry, EAP payments from RESP, EI grant, or other approved grants
- award for outstanding academic or community achievement
- honorarium
- death benefits
- money for home repairs from Government of Canada
- money from rent supplement programs provided by Government of Alberta
- an income exception received for a one-time cost of living increase from Government of Canada

NO

# Non Exempt Income - counted at full value

- spousal support payments
- CPPD
- CPP
- CPP survivor's pension
- CPP children's benefits
- EI income
- OAS for survivor
- lump sum payments from previous employment pensions
- Treaty Indian pension income
- pension related annuities
- sponsorship value - the amount of support an immigrants' sponsor provides
- WCB benefits



# Partial Exempt Income – counted at part of its value

- wages
- retirement allowance
- training allowance
- commission
- awards for employment achievements
- deferred profit sharing
- long term disability where employer pays premiums
- northern living allowance
- severance pay
- sheltered workshop income
- Treaty Indian employment income
- business or commission income
- self employment income
- passive business income – rentals, dividends, investments, etc.
- income your spouse receives





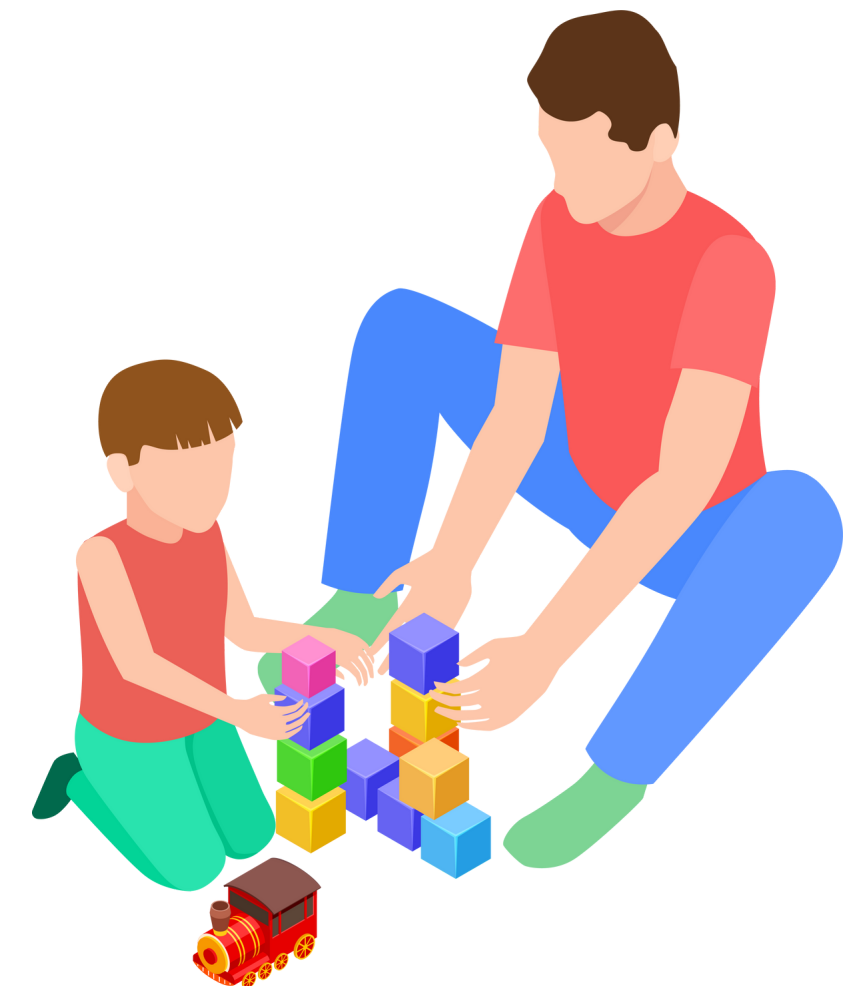
# Employment Exemption Examples

When a couple with no dependants are both eligible for AISH, they each receive the single exemption.

When a couple, with dependants, are both eligible for AISH, one receives the single exemption and one receives the family exemption. The exemption that is applied to each partner depends on what benefits the family the most.

When only one spouse is eligible for AISH, each income is combined and the couple receives the family exemption.

\*Exemption rates are being changed for 2023





## Financial Benefits Summary

Assured Income for the Severely Handicapped (AISH)

Effective January 1, 2023

This fact sheet summarizes financial benefits that may be provided to eligible clients through the AISH program. Eligibility and amounts are governed by the *Assured Income for the Severely Handicapped Act* and regulations and are subject to change. See the AISH Program Policy manual for further clarification and updates.

Four digit computer codes are listed for the administration of benefits.

### Core Benefits

Core benefits consist of the following:

- Living Allowance (Code 1601):** To assist clients living in the community.
- Modified Living Allowance (Code 1616):** Consisting of a personal allowance and an accommodation rate to assist clients living in a facility.
  - The accommodation room rate charges are established under the Nursing Homes Operation Regulation.
- Child Benefit (Code 1609):** To assist with the costs associated with raising dependent children.

Monthly Core Benefits	
Living Allowance (Code 1601)	\$1,787.00
Modified Living Allowance - Personal Allowance (Code 1616)	\$342.00
Child Benefit (Code 1609)	\$212.00 first child \$106.00 each additional child

### Income Exemptions

Income is used to determine eligibility for the AISH program and the amount of living allowance or modified living allowance. AISH recognizes a mutual obligation of cohabiting partners to support each other. Therefore, income of the applicant/client and their cohabiting partner are considered in determining eligibility for AISH and level of benefits.

### Employment Income Exemption

- Single: up to \$1,072 is fully exempt and up to \$2,009 is 50% exempt up to \$1,541
- Family: up to \$2,612 is fully exempt and up to \$3,349 is 50% exempt up to \$2,981

### Passive Business and Spousal Pension Income Exemption

- Single: up to \$300 is fully exempt and the remaining is 25% exempt
- Family: up to \$875 is fully exempt and the remaining is 25% exempt

### More Information about the AISH Program

The AISH program provides financial and health benefits to eligible adult Albertans with a permanent medical condition that prevents them from earning a living.

#### Website:

For more information about the AISH Program click: <https://www.alberta.ca/aish.aspx>

#### Your Guide to AISH:

Your Guide to AISH includes general information about the AISH program and benefits. To access Your Guide to AISH click: <https://open.alberta.ca/publications/9781460136607>

#### AISH Program Policy Manual:

To access the AISH Program Policy online policy manual click: <http://www.humanservices.alberta.ca/AWOnline/AISH/7180.html>

#### Contact:

To find the phone number and address of an AISH office click: <https://www.alberta.ca/contact-aish.aspx>

### Emergency Benefits

Assists clients with costs for reasonable and essential goods and services in an emergency situation that is beyond the client's control.

#### Accommodation (Code 2051)

Actual cost

#### Child Care (Code 2052)

Actual cost

#### Damage Deposit (Code 2053)

Up to \$380.00 for clients (and cohabiting partners) without dependent children  
Up to \$1,083.00 for clients with children  
\*Available once every 3 years

#### Rental Arrears (Code 2054)

Same as damage deposit rates

#### Food (Code 2051)

Up to \$23.00 per day per client  
Up to \$17.00 per day per dependent child

#### Home or Appliance Repairs (Code 2051)

Actual cost

#### Replacement Clothing (Code 2051)

Up to \$233.00 per client  
Up to \$174.00 per dependent child

#### Transportation (Code 2051)

Actual cost

#### Utility Arrears (Code 2050)

Actual cost

#### Other Goods and Services (Code 2052)

Actual cost up to \$1,083.00

### Asset Exemptions

Assets are used to determine eligibility for the AISH program

The total market value of all the non-exempt assets cannot be worth more than **\$100,000** to be eligible for AISH.

### Other Resources

#### Canada Child Benefit (CCB)

The CCB is paid monthly from July to June and is based on previous year's income.

See: <https://www.canada.ca/en/revenue-agency/services/child-family-benefits/canada-child-benefit-overview.html>

#### Alberta Child and Family Benefit (ACFB)

The ACFB is paid quarterly. Eligibility is based on annual income and the number of dependents living in the household.

See: <https://www.alberta.ca/alberta-child-and-family-benefit.aspx>

#### Canada Workers Benefit (CWB)

CWB is paid quarterly beginning in April and based on the previous year's income.

See: <https://www.canada.ca/en/revenue-agency/services/child-family-benefits/canada-workers-benefit.html>

## Core Benefits:

Living Allowance: \$1787.00

Modified Living Allowance - Personal Allowance: \$342.00

Child Benefit:  
\$212.00 first child  
\$106 each additional child

### Personal Benefits (Partial List)

AISH provides personal benefits to assist clients with specific one-time or ongoing expenses over and above the monthly living allowance or modified living allowance. Personal benefits may also be provided to clients to help offset costs associated with their dependent children.

#### Child Care - Day Care or Licensed Family Day Home (Code 1613)

Parent portion of subsidized rate per dependent child  
Actual cost of deposit or application fees

#### Child Care - Private Child Care (Code 1613)

Actual cost up to \$6.00 per hour for the first dependent child  
\$3.00 per hour for each additional child up to \$12.00 per hour

#### Children's School Expenses - (Code 2002)

\$56.00 for each child 4 years or older in kindergarten or preschool  
\$110.00 for each child in grades 1 to 6  
\$190.00 for each child in grades 7 to 12

#### Children's School Expenses - School Lunch Supervision (Code 2002)

Actual cost

#### Employment and Training Supports (Code 2020)

Actual cost up to \$542.00 per 12-month period

#### Escaping Abuse

See: Establishing a New Residence (2040)

See: Moving Benefit (Code 2041)

Actual cost of a damage deposit (2042)

#### Establishing a New Residence (Code 2010)

Actual cost up to \$1,083.00

#### Infant Care (Code 2003)

One-time payment of \$272.00 per infant

#### Moving (Codes 2045, 2046 or 2047)

Actual cost

#### Prenatal Needs Benefit (Code 1640)

\$106.00 per month starting at 14 weeks of pregnancy

#### Remote Community (Code 1614)

\$44.00 per month per client and per dependent child

#### Travel - Transportation (Codes 2031, 1611, 2032, 1612 or 2030)

Actual cost of the most economical means of public transportation or  
\$0.33 per kilometre for a private vehicle or  
The actual cost of taxi fare

#### Travel - Accommodation (Codes 2031, 1611, 2032, 1612 or 2030)

Actual Cost

#### Travel - Food (Codes 2031, 1611, 2032, 1612 or 2030)

See: Emergency Food

### Health Benefits

AISH clients also receive health benefits for themselves, their spouses and their dependents, unless they receive coverage through the federal government or full coverage from their employer.

AISH health benefits cover basic dental care, eye exams and glasses, prescriptions, essential diabetic supplies and emergency ambulance services.

AISH also covers ambulance trips to the closest emergency room.

### Personal Benefits Eligibility Criteria

The AISH program may provide personal benefits to help clients with one-time or ongoing expenses over and above their monthly living allowance when:

- The client and their cohabiting partner have no more than \$5,000 in non-exempt assets or are in a situation of financial hardship;
- The requested item is considered necessary;
- The client is not eligible to receive the same or similar benefit from another program or source; and
- In the case of medical equipment and supplies, the benefit is essential to manage the client's condition.

### Funeral Benefits (Codes 1970, 1971, 1975, 1976)

Actual cost up to \$4,240 for cremation without cemetery costs in Alberta or

Actual cost up to \$6,360 for cremation or burial with cemetery costs in Alberta or

Actual reasonable cost to transport the remains to another province/territory

### Special Goods and Services

Special Goods and Services are a type of personal benefit provided to assist clients with the costs of specific medically required or disability related goods and services.

### Medical Equipment (Various Codes)

Actual reasonable cost up to \$2,165.00

### Maintenance of Equipment - Manual Wheelchair (Code 2066)

Up to \$477.00 per 12-month period for maintenance and repairs

### Maintenance of Equipment - Power Wheelchair/ Scooter (Code 2066)

Up to \$636.00 per 12-month period for maintenance and repairs

### Medical Supplies (Codes 1660 or 2060)

Actual reasonable cost up to \$434.00 per month

### Medical Alert Services (Code 2068 or 1698)

Actual reasonable cost of initial set up and ongoing fees

### Special Diet (Code 1610)

Low Sodium: \$23.00 per month

Low Cholesterol or Low Fat: \$23.00 per month

High Fiber: \$23.00 per month

High Calcium: \$23.00 per month

High Protein: \$23.00 per month

Lactose Free: \$23.00 per month

Low or High Potassium: \$23.00 per month

Pregnancy: \$28.00 per month

Breastfeeding: \$33.00 per month for up to 12 months

High Calorie: \$40.00 per month

AIDS or HIV: \$40.00 per month

Hepatitis C: \$40.00 per month

Heart Healthy: \$44.00 per month

Diabetes: \$44.00 per month

Milk Free: \$56.00 per month

Celiac or Gluten Free: \$87.00 per month

Renal Failure or Insufficiency: \$120.00 per month

### Service Animal (Code 1615)

\$56.00 per month

### Specialized Clothing (Code 2021)

Actual reasonable cost up to \$326.00 in a 12-month period



## Employment

AISH clients are encouraged to work as much as they are able. Depending on your situation, AISH will figure out how much living allowance you will get - single or family exemption amounts.

# Assets

Assets are items of value like cash, investments, property, and vehicles.

AISH looks at you and your spouse's assets when determining eligibility.

You need to provide documentation to show value of current assets:

- bank statements, or income support statement
- property assessments
- quarterly statements
- income tax returns
- annual financial statements
- trust documents



# Exempt Assets

Some assets are exempt and are not counted towards eligibility

- main house or quarter section where you live
- main vehicle not used for recreational purposes
- a vehicle adapted for a disability
- LIRA, LIRF, LIF
- RDSP
- clothing
- reasonable household items
- a pre-paid funeral
- a trust
- assets held by trustee in bankruptcy proceedings
- a non-commutable annuity purchased before Feb 1, 2002
- money received from specific Government of Canada/Alberta payments



# Non-Exempt Assets

Some assets are non-exempt and are counted towards eligibility and affect your AISH benefits. The total market value of all non-exempt assets cannot be worth more than \$100,000 when added together. If you or your spouse have a written agreement showing outstanding debt on an exempt asset, AISH will reduce the market value of that asset by the amount of the debt owed.

- chequing/saving accounts, cash, un-cashed cheques
- GICs, term deposits
- RRSPs, RRIFs, annuities RESPs
- TFSA, stocks, bonds, mutual funds
- cash value of life insurance
- shares
- loan owed to you or spouse
- business or farm asset to earn income
- recreational property  
recreational vehicles



# Temporary asset exemption

When you receive money that AISH does not consider as income, you have 365 days to invest it in an exempt asset or it will be counted as a non-exempt asset.

- inheritance
- a gift
- funds from selling the main home or quarter section where you live and that AISH has already considered exempt
- funds from selling your main or adapted vehicle that is already considered exempt
- funds from an insurance pay-out to cover damages to, or loss of, your main home or vehicle that is already considered exempt



# Eligibility decisions

if you are approved:

- you will get a letter saying you are eligible
- your benefits will be backdated to the month AISH received ALL your completed information.
- you will be contacted by phone to set up a commencement meeting.
- AISH will ask for your Alberta Health Care number, social insurance number and other documents that relate to your situation

**APPROVED**

If you are denied, you will get a letter explaining:

- why you are not eligible – financial or medical
- how you can provide more information showing a change in your situation
- who to contact if you have questions
- how to appeal the decision
- where to find other benefit programs you may qualify for

**DENIED**





## Reopening an AISH file

if you leave AISH, you may have your file reopened if:

- it has been less than two years since you got your last AISH benefit and
- you did not leave AISH due to a change in your medical condition

If this describes your situation, contact any AISH office, if the above do not apply, you will need to reapply.

You cannot collect AISH benefits while living in an health institution or while incarcerated.



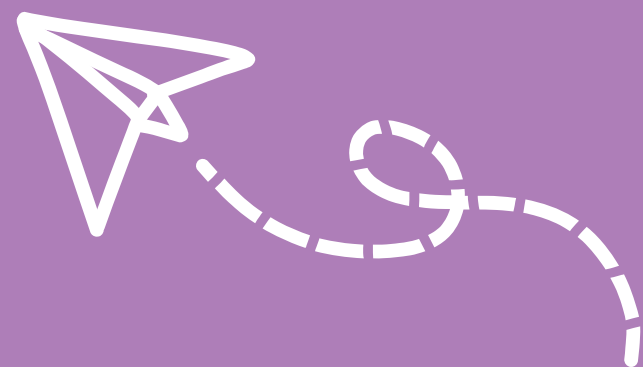
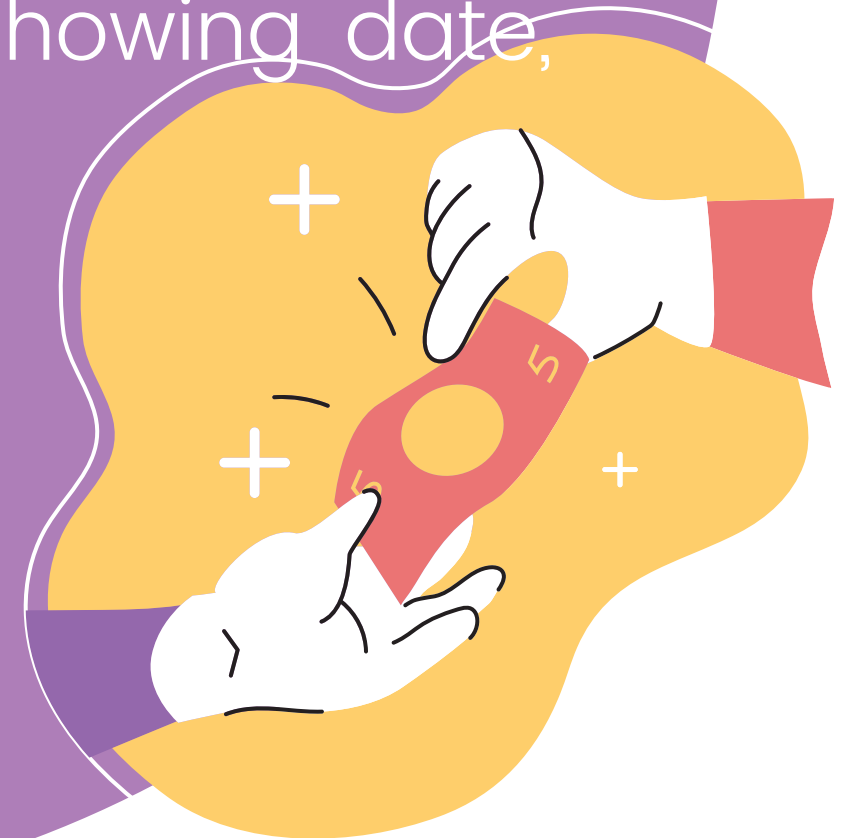
REINSTATED



# After you qualify

- Benefits are paid via direct deposit into your bank account.
- If you need help managing your monthly AISH living allowance and benefits, AISH can assist you with finding a financial administrator. The financial administrator must make sure your AISH living allowance is spent on you and keep records to show how the money was spent. The financial administrator has the same responsibilities as you to report any changes to AISH.
- You will get a monthly statement after your deposit is made showing date, amounts and breakdown of the income you received.

Statements may also include important messages from AISH.

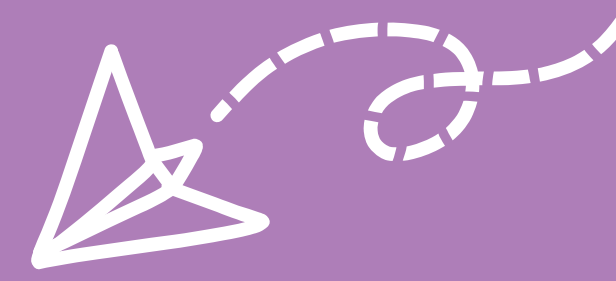



# Reporting Changes


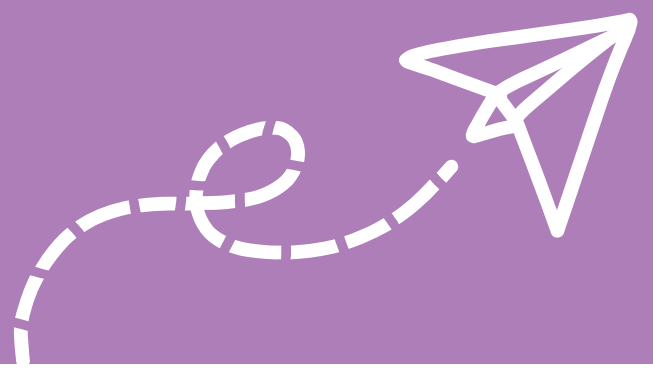
You are responsible for reporting any changes to AISH

- marital status
- medical condition
- contact and address information
- number of dependents or dependents turning 18
- your ability to work or take training/rehabilitation
- starting/stopping or changes to your employment
- income you or your spouse get
- assets you or your spouse have
- eligibility of personal or health benefits
- if you move to another home outside of Alberta or leave for more than 30 days, stay in a hospital, nursing home, mental health facility, group home or prison
- any other change that could affect your AISH benefits
- being paid too much or too little
- not getting all the benefits you are eligible for





If you no longer qualify for AISH because your CPPD or employment income is too high, you may still be eligible for the Alberta Adult Health Benefit - call 780-427-6848 in Edmonton or 1-877-469-5437 toll free

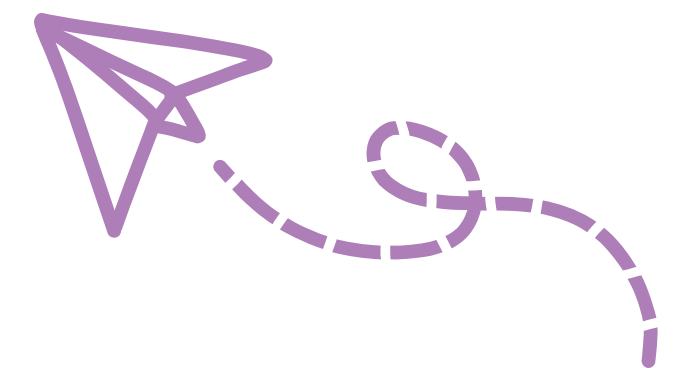


# Appealing a decision

If you do not agree with a decision about your benefits, you have the right to appeal and ask for it to be reassessed.

You have 30 days to appeal from the denial letter date and your appeal must be in writing.

The appeals panel will not look at new information – new documentation must be submitted to AISH for review and processing. You may withdraw an appeal to submit new documentation to AISH.





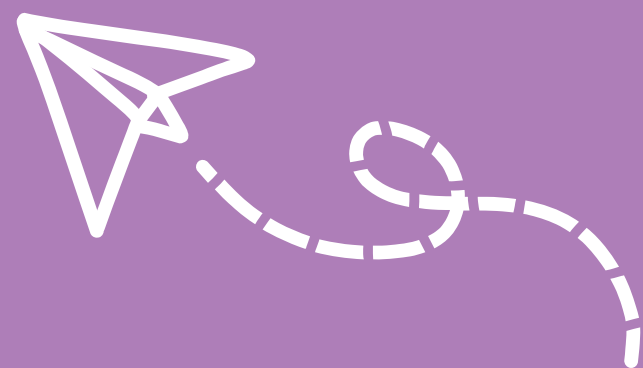
# Important numbers

AISH Application Processing Centre  
1-877-759-6810 or 587-759-6810

Alberta Supports  
1-877-644-9992 or 780-644-9992

Income Support Emergency Assistance  
1-866-644-5135

Report misuse of AISH funds  
780-643-6584 or 310-0000 then 780-643-6584



**BOOK  
TODAY!**



**Contact Voice of Albertans with Disabilities for an appointment to assist filling out ALSH paperwork.**

**780-488-9088**

**[vad@vadsociety.ca](mailto:vad@vadsociety.ca)**

**[www.vadsociety.ca](http://www.vadsociety.ca)**

